

ELDONIAN NEWSLETTER



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Annual Garden Competition 2026

As the warmer weather begins to arrive and the days get longer, many of us start spending more time outdoors and bringing our gardens back to life. Across our community, we see residents taking pride in their outdoor spaces, creating a peaceful place to relax and unwind.

Our annual Garden Competition is all about celebrating that. It's a chance for everyone to get involved, share their creativity, and help make our neighbourhood a welcoming place to live.

This year, our judges will be visiting during the last week of June, with the winners announced in the following newsletter. We encourage everyone to take part, no matter the size or style of your garden. It's not just about perfection, but about effort, enjoyment, and community spirit. Good luck to all residents taking part, we can't wait to see your gardens in full bloom



EASTER COLOURING COMPETITION

This year we are running an Easter Competition for the children of Eldonian Village. To enter, just colour in the picture at the back of this newsletter and return it to the office by April 17th 2026.

FREE HALF TERM EVENTS

- 3 April 2026 – Liverpool ONE (Easter party with family activities)
- 5 April 2026 – Blackstock Market (Free Family Funday)
- 1–12 April 2026 (ongoing) – Albert Dock (Easter activities & crafts)
- Daily (any day) – Museum of Liverpool / Walker Art Gallery (free entry exhibitions)
- 11–12 April 2026 (weekend) – Chavasse Park (family activities incl. sports day)
- 12 April 2026 – Blackstock Market (Free Family Funday)
- Ongoing - 40th anniversary events for National Museum Liverpool

MEET THE TEAM

As a small team, our staff are always adapting and growing in their roles so we feel its crucial to keep you up to date with our team.

Shirley Davies - Chief Executive Officer
Michael Wood - Chief Operations Officer
Graham Davies - Chief Finance Officer
Peter Latham - Business Improvement Manager
Pauline Courtney - Housing Officers
Jake Ellison - Housing Officers
Kenny McKenzie – Estates Officer
Francesca Dunford - Finance Manager
Adam Roberts – Administrator



Emergency Repairs
completed on time

100%

Average number of
repairs per property

0.81

Repairs fixed at
first visit

86%

Average end to end time for repairs: 4 Days
Number of damp & mould repairs reported: 13
Number of damp & mould repairs completed: 12
Number of contractor repair orders completed: 249
Number of complaints received: 0

KPI UPDATE: 01/10/25 TO 31/12/25

YOU SAID WE DID



Tree Lopping on Eldonian Way

Following concerns raised by the residents regarding reduced light to properties and overhanging branches on Eldonian Way, we can confirm that tree lopping and reduction works have been carried out in consultation with our maintenance team

Grounds Maintenance

We are pleased to confirm that the first grass cut of the year has now been completed, and the front of the Eldonian Village is already looking excellent.

This programme of works will continue on a scheduled basis throughout the year to help maintain the high standards and the attractive appearance of the village's green spaces.



Get Involved

Have suggestions or feedback about your home or community? Let us know!

- Email or call the Office
- Drop a note in our suggestion box
- Come in to arrange a chat

Your ideas help us make our village an even better place to live—so please speak up!



Bingo Nights Every Wednesday at Robert Lynch House from 6pm to 8pm

Residents at Robert Lynch House continue to run a weekly Bingo Night and are looking for some new players. This is a great opportunity to share some quality company and win some great prizes.

GARDEN MAINTENANCE

Garden maintenance plays a vital role in keeping the village looking its best. Beyond aesthetics, well-kept outdoor spaces help prevent pests and create a healthier environment for everyone.

We encourage all residents to keep their gardens tidy and dispose of waste responsibly.

Overgrown areas can attract rodents and insects, affecting the whole community.

Please note that while we manage shared areas, each tenant is responsible for maintaining their own private garden space. Thank you for helping keep our neighbourhood pleasant and welcoming!



RENT INCREASE

A quick reminder to ensure any standing orders are amended in preparation for the annual rent increase on Monday 6th April.

This will help to ensure the balance on your rent account avoids falling into arrears.

Rent increase letters were sent out at the end of February with details of your increase. Please contact the office if a reminder of the exact figure is required.

PET CARE

Pets play a big part in our community and we love seeing them across the village. However we would like to remind everybody to please be mindful of their neighbours. Promptly cleaning up after your pet and disposing in the village bins helps to keep the area tidy.

Additionally noise control is also appreciated by neighbours, especially during quiet hours. A little consideration goes a long way toward keeping our community peaceful for everyone

REPAIRS RESPONSIBILITIES

ECBHA's Repairs and Asset Management Policy sets out our approach to maintaining homes and ensuring they remain safe, compliant, and of a good standard. Within this, Section 8 clearly defines the respective responsibilities of ECBHA and those of residents in relation to repairs and maintenance.

In general, ECBHA is responsible for maintaining the structure, exterior, and key installations within your home. Residents are responsible for certain day-to-day maintenance items and for any repairs arising from damage, misuse, or neglect.

Where a repair is determined to be the responsibility of the tenant, a recharge may be applied. Any such charges will be administered. However, there may be exceptional circumstances where ECBHA will review individual cases and consider them on their merits. The Repaired and Asset Management Policy was issued last year and is available to view on our website. If you would like a copy of the policy, please do not hesitate to contact the office or visit us in person, and we will be happy to provide a printed copy.

Follow us on Facebook



Opening Times

Monday 8.30am-4:30pm
Tuesday 8.30am-4:30pm
Wednesday 2:00pm-4:30pm
Thursday 8.30am-4:30pm
Friday 8.30am-4:00pm

Please note we are closed everyday between 13:00 - 14:00 for lunch

My Home Portal

Looking for an up to date rent statement? This can now be viewed our new website and MyHome portal. This allows you to access your account 24 hours a day, 7 days a week. Contact us to get your account up and running

Passing of Mr William Grimes

It is with great sadness that we share news on the passing of Mr. William Grimes, a valued member of the Eldonian Community.

Mr. Grimes was one of our original tenants and had been part of our community for over 40 years.

During that time, he was known by many and will be remembered with great respect and affection. Our thoughts and deepest condolences are with Mr Grimes' loved ones at this difficult time.

The family have advised that the funeral will take place on:

Monday 13th April 2026, at Anfield Crematorium, at 12.00pm

All those who knew Mr. Grimes and wish to pay their respects are welcome to attend.

Vauxhall Neighbourhood Council

Alongside their usual Pantry, VNC, are now holding weekly IT drop-in sessions They are offering support on emails, printing, accessing online services and general IT support.

Every Monday 11:30 until 13:00

The VNC
Blenheim Street
Liverpool
United Kingdom
L5 8UX



Contact us

- 0151 207 3406
- Contactus@eldonians.org
- Repairs@eldonians.org
- Tony McGann Centre, Burlington Street, L3 6LG

EMERGENCY CONTACTS

Emergency Repairs:
07500 722 202
Gas Leak: 0800 111 999
Security: 07843 999 099
Police: 999



Name:

Age:

Address:

Please return to the head office by 17th April 2026. Additional sheets can also be collected