

Statement Message

This is your quarterly Rent Statement and only covers the period between July 2025-September 2025

This shows payment received date and rent charge date

This is the detail of the transaction i.e. rent charge /payment received type

Period	Transaction	Transaction Rent	Payment Adjustment	Carried Forw	ard (
No.	Date	Type Due	Received /Allowance	Arrears	Prepaid
40		ekly rent charge	Brought Forward Balance	100.55	This Shows
13 14 15	04/07/2025 07/07/2025 14/07/2025	1 Main Debit 85.71 1 Main Debit 85.71 1 Main Debit 85.71	Balance B/F from previous periods	186.26 271.97 357.68	your account is in credit
16 16 17	21/07/2025 22/07/2025 28/07/2025	1 Main Debit 85.71 10 PO Giro 1 Main Debit 85.71	550.00	443.39	-106.61 -20.90
18 19 20	04/08/2025 11/08/2025 18/08/2025	1 Main Debit 85.711 Main Debit 85.711 Main Debit 85.71	This shows your account in arrears	236.23	
21 22 23	25/08/2025 01/09/2025 08/09/2025	1 Main Debit 85.71 1 Main Debit 85.71 1 Main Debit 85.71		321.94 407.65 493.36	
24 25 26	15/09/2025 22/09/2025 29/09/2025	1 Main Debit 85.71 1 Main Debit 85.71 1 Main Debit 85.71	Statement Balance	579.07 664.78 750.49	

This shows what is owed to ECBHA Ltd

Period	Transaction	Transaction	Rent	Payment	Adjustment	Carried Forward	
No.	Date	Туре	Due	Received	/Allowance	Arrears	Prepaid
				Brought	Forward Balance	100.55	
13	04/07/2025	1 Main Debit	85.71			186.26	
14	07/07/2025	1 Main Debit	85.71			271.97	
15	14/07/2025	1 Main Debit	85.71			357.68	
16	21/07/2025	1 Main Debit	85.71			443.39	
16	22/07/2025	10 PO Giro		550.00			-106.61
17	28/07/2025	1 Main Debit	85.71				-20.90
					Statement Balance		-20.90

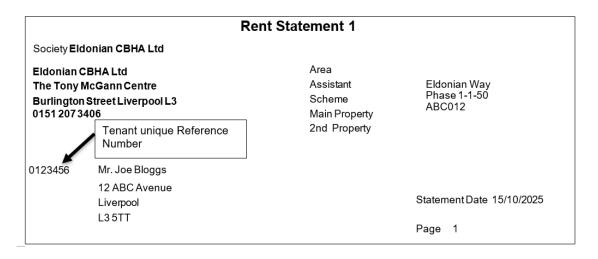
This shows your account is in credit

Understanding Your Rent Statement

We've included this short guide to help you read and understand your rent statement. If you have any questions, please don't hesitate to contact us.

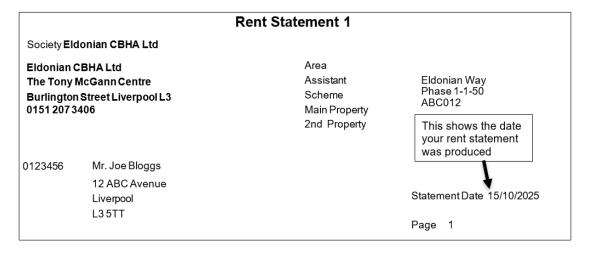
1. Tenant Reference Number

This is the number shown next to your address. Please quote this if you contact us about your rent account.



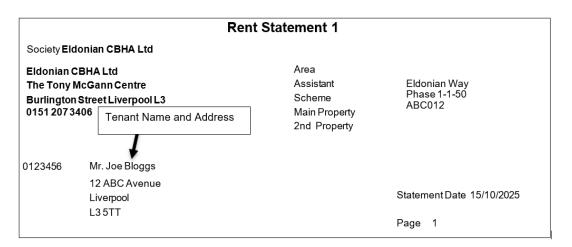
2. Statement Date

The date your rent statement was produced.



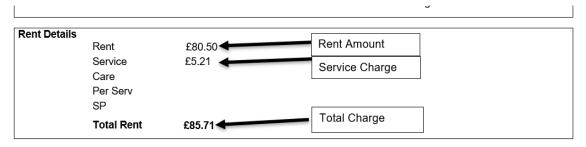
3. Your Name and Address

Shows the tenant's name and the property covered by the statement.



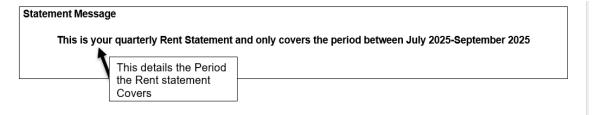
4. Rent and Service Charges

This shows your weekly rent and any service charges (for example, cleaning or grounds maintenance). The total amount due each week is shown as your total rent figure.



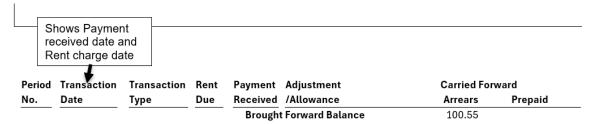
5. 5. Statement Period

Shows the dates covered by this statement – from and to.



6. Transaction Dates

The date shown next to each entry is when rent charges or payments were added to your account. Rent is charged weekly (usually every Monday).



7. Types of Transactions

Here's what each entry means:

- Main Debit (1): Your weekly rent and service charge.
- PO Giro (10): Payments made by Post Office card, Universal Credit, or bank transfer.
- Housing Benefit (11): Payments received from your local council.
- Housing Benefit Refund (12): When the council reclaims an overpayment.
- Rent Refund (13): Money repaid to you if you've overpaid.
- Adjustment (15): A correction or date change made to your account.
- Over the Counter (18): Cash payments made directly to ECBHA.

Transaction	Transaction	Rent	Payment	Adjustment	Carried Forward	
Type Description	Туре	Due	Received	/Allowance	Arrears	Prepaid
			Brought F	orward Balance	100	
Weekly Rent Charge	1 Main Debit	85.71			185.71	
Post Office/ Bank Payment	10 PO Giro		-600.71			-415
Payment Received from Housing Benefit	11 Housing Benefit		-350			-765
Payment Made to Housing Benefit regarding overpayment	12 HB Refunds		50			-715
' '						
Rent refund for a credit on your account	13 Rent Refunds		350			-365
Cash Received at the Office	ash Received at the Office 18 Over The counter		-250			-115

8. Arrears or Credit Balance

This line shows your running balance after each transaction.

- If the figure is positive, this is the amount you owe (arrears).
- If the figure is shown as a minus (-), your account is in credit.

Period	Transaction	Transaction	Rent	Payment	Adjustment	Carried Forwa	ard
No.	Date	Туре	Due	Received	/Allowance	Arrears	Prepaid
				Brought	Forward Balance	100.55	
13	04/07/2025	1 Main Debit	85.71			186.26	
14	07/07/2025	1 Main Debit	85.71			271.97	
15	14/07/2025	1 Main Debit	85.71			357.68	
16	21/07/2025	1 Main Debit	85.71			443.39	
16	22/07/2025	10 PO Giro		550.00			-106.61
17	28/07/2025	1 Main Debit	85.71				-20.90
18	04/08/2025	1 Main Debit	85.71			64.81	
19	11/08/2025	1 Main Debit	85.71			150.52	
20	18/08/2025	1 Main Debit	85.71			236.23	
21	25/08/2025	1 Main Debit	85.71			321.94	
22	01/09/2025	1 Main Debit	85.71			407.65	
23	08/09/2025	1 Main Debit	85.71			493.36	
24	15/09/2025	1 Main Debit	85.71		This Shows what is Ow	ed _{579.07}	
25	22/09/2025	1 Main Debit	85.71		to ECBHA Ltd	664.78	
26	29/09/2025	1 Main Debit	85.71		_ '	750.49	
					Statement Balance	750.49	

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No.	Date	Туре	Due	Received	/Allowance	Arrears	Prepaid
				Brought	Forward Balance	100.55	
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16	22/07/2025	10 PO Giro		550.00			-106.61
17	28/07/2025	1 Main Debit	85.71				-20.90
					Statement Balance		-20.90
						This Shows your account is in Credit	t

Need Help?

If you're unsure about your statement or need help understanding your rent balance, please contact the ECBHA office. We're happy to go through it with you.