

Follow us on Facebook for live updates on local support as well as up to date information on your community



<https://www.facebook.com/profile.php?id=61557190204573>

Estate Inspections

Our next estate inspection will take place on **Wednesday 26th June at 10am**. We encourage residents to meet up and we'll start walking from the office together. We would like to invite all of our tenants to join us as this provides an opportunity to highlight any issues which may otherwise be overlooked.



Bingo Night at Robert Lynch House

Our lovely residents host Bingo Nights at Robert Lynch House with eyes down every **Thursday at 7:30pm**. To enter into the five games costs £10 pound with all funds split across the winners.

The hosts would like to extend their invite to all interested Eldonian residents



Garden Competition

We are extending our 2024 Garden competition until July 31st. Winners will be announced via our facebook page however we will also update you in the next edition of our newsletter. Best of luck to all who partake.

Message to our Shareholders

A message to our shareholders, we encourage you all to save the date for our 2024 AGM which is set to take place on Wednesday 25th September.

Your invitation letter will be sent in the coming weeks with more information including start times and location.

As you may be aware our shareholder register is currently on hold and we will not be accepting any applicants for the foreseeable future

Contact Us

- 0151 207 3406
- Contactus@eldonians.org
- Repairs@eldonians.org
- Tony McGann Centre,
Burlington Street, L3 6LG

For emergency out of hours repairs please call:

- 07779 111 375
- 07500 722 202
- Gas Leaks - 0800 111 999
- On-Site Security -
07843 999099

Security

After recent issues on the estate, we would like to remind residents to be vigilant and encourage anyone with footage of these incidents to please come forward.

We encourage all to check our Facebook page to receive real time updates

Damp

We expect residents to be proactive and look after the homes they reside in. Below are some things we expect:

- Use extractor fans and report when faulty
- Report any issues with roofing or guttering
- Where possible, wipe any Black mould down with Anti-Fungal wash

TSM Survey

We have recently conducted the New Tenant Satisfaction Survey which is an opportunity to tell us how you feel about the services of ECBHA. The outcomes from this survey will be published in the next newsletter and on the ECBHA website and Facebook page. We would like to say a big thank you to everyone who took part.



Your Eldonian Staffing Team

Chief Executive Officer, Shirley Davies
Chief Financial Officer, Graham Davies
Chief Operating Officer, Michael Wood
Business Improvement Manager, Peter Latham
Housing Officer, Pauline Courtney
Housing Officer, Chris Clarke
Finance Officer, Francesca Dunford
Administrator, Adam Roberts
Grounds Maintenance, Kenny MacKenzie

Have Your Say

We are currently looking for feedback from residents on the following topics to help the association in our policy reviews:

- Repair Responsibilities
- Property Standards when reletting
- Rent collection procedures

If you would like to assist. Please contact Peter in the office